

# DPD CLASSIC Parcel

## Optimum Solution for Delivery of your Parcels across Kazakhstan, to Russia and Kyrgyzstan (Bishkek)



APPROVED by  
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In order to enable you to actively expand your business and increase the number of loyal customers and also to send a parcel to the families and relatives, DPD offers reliable delivery to more than 150 cities in Kazakhstan, Russia and Kyrgyzstan.

A wide range of additional options provides maximum comfort for you and your customers.

### **Brief Profile:**

- Delivery Terms: from our terminal at the shipping point to the addressee's door, from the addresser's door to our terminal at the destination, from our terminal at the shipping point to our terminal at the destination, from addresser's door to the addressee's door.
- Maximum weight of a package is 80 kg.
- Maximum dimension of a package is 2 x (height + width) + length = not more than 300 cm; Maximum length is 175 cm.
- Volumetric Weight: 1 m<sup>3</sup> = 250 kg.
- For information on delivery times, use the online calculator visiting our site at [www.dpd.kz](http://www.dpd.kz).
- Cash on Delivery option is available for online shopping.

If you need to find the city which is not available in the tables, verify the information in the full list of service cities and towns visiting our website [www.dpd.kz](http://www.dpd.kz), DPD CLASSIC Parcel section or contact the nearest office of DPD.

#### *How to calculate Terminal-to-Door rate*

1. Verify the Geographical Coverage for Servicing of Cities and Towns table whether the service is offered in the shipping points/destinations of your interest.
2. Determine a weight range for your parcel in the leftmost column of the Rate Tables for Terminal-to-Door Delivery.
3. Rate for each parcel in your shipment is at the intersection of the column with a weight of your parcel and line of the applicable rate code.
4. Rate for your shipment consists of the rates for each parcels included in your shipment.

To calculate the cost of delivery from door to door or to terminal, a cost of the Consolidated Acceptance should be added to Terminal-Door or Terminal-Terminal rate.

*Example: You need to deliver two parcels weighing 0.2 and 1.3 kg from Almaty to Saratov to the addressee's door.*

1. You may use DPD CLASSIC Parcel service for this route.
2. Your shipment consists of 2 parcels weighing 0.2 kg and 1.3 kg. Delivery is to the door of the addressee, you use Rate Table with the Terminal-to-Door delivery.
3. Door- to- door rate for the parcel weighing 0.2 kg is 2000 tenge, VAT exclusive. Rate for parcel weighing 1.3 kg is 2500 tenge, VAT exclusive.
4. Rate for your Terminal-to-Door shipment is:  
2000 tenge, VAT exclusive (rate for parcel of 0.2 kg) + 2500 tenge, VAT exclusive (rate for parcel of 1.3 kg) = 4500 tenge, VAT exclusive, without applicable surcharges.

Cost of Delivery of you shipment to the Door is

4500 tengem, VAT exclusive (terminal-to-door delivery rate calculated above) +500 tenge, VAT exclusive (cost of the consolidated acceptance) = 5000 tenge, VAT exclusive, without applicable surcharges.

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## Geographical Service Coverage for Cities and Towns

Geographical Service Coverage for Intracity Delivery throughout Republic of Kazakhstan			
Aktau	Astana	Kostanai	Uralsk
Aktobe	Atyrau	Kyzylorda	Ust-Kamenogorsk
Almaty	Karaganda	Pavlodar	Shymkent
Geographical Service Coverage for Kazakhstan Cities			
Aksai	Atyrau	Kyzylorda	Taraz
Aksu	Balkhash	Pavlodar	Temirtau
Aktau	Zhanaozen	Petropavlovsk	Uralsk
Aktobe	Karaganda	Rudny	Ust-Kamenogorsk
Almaty	Kokshetau	Semei	Shymkent
Astana	Kostanai	Taldykorgan	Ekibastuz
Geographical Service Coverage for Russian Cities			
Abakan	Kazan	Novyi Urengoi	Stavropol
Arkhangelsk	Kaliningrad	Noginsk	Stary Oskol
Astrakhan	Kaluga	Noyabrsk	Sterlitamak
Barnaul	Kemerovo	Omsk	Surgut
Belgorod	Kirov	Orel	Syktvykar
Biyisk	Klin	Orenburg	Tambov
Birobijan	Komsomolsk-na-Amure	Orsk	Tver
Blagoveshchensk	Kostroma	Penza	Tolyatti
Bratsk	Krasnodar	Perm	Tomsk
Bryansk	Krasnoyarsk	Petrozavodsk	Tula
Velikiy Novgorod	Kurgan	Petropavlovsk-Kamchatsky	Tyumen
Vladivostok	Kursk	Pskov	Ulan-Ude
Vladikavkaz	Lipetsk	Pyatigorsk	Ulyanovsk
Vladimir	Magadan	Rostov-na-Donu	Ussuriysk
Volgograd	Magnitogorsk	Rubtsovsk	Ufa
Volgodonsk	Makhachkala	Rybinsk	Ukhta
Volzhsky	Moscow	Ryazan	Khabarovsk
Vologda	Murmansk	Samara	Khanty-Mansiysk
Vorkuta	Naberezhnye Chelny	St. Petersburg	Cheboksary
Voronezh	Nalchik	Saransk	Chelyabinsk
Vyborg	Nakhodka	Saratov	Cherepovets
Gorno-Altaysk	Neryungri	Sevastopol	Chita
Egorevsk	Nizhnevartovsk	Severodvinsk	Shakhty
Ekaterinburg	Nizhny Novgorod	Seversk	Elista
Ivanovo	Nizhny Tagil	Serpukhov	Yuzhno-Sakhalinsk
Izhevsk	Novokuznetsk	Simferopol	Yakutsk
Yoshkar-Ola	Novorossiysk	Smolensk	Yaroslavl
Irkutsk	Novosibirsk	Sochi	

\* Cash on Delivery option are not available for the following cities of Kazakhstan: Kokshetau, Petropavlovsk, Semei, Taraz, Aksai, Aksu, Zhanaozen, Balkhash and Ekibastuz.

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### DPD CLASSIC Parcel Rates Table

#### Terminal-to-Door Delivery

Parcel Weight	Parcels Delivery across the Kazakhstan, to/from Bishkek	Parcel Delivery from Kazakhstan to/from Russia
1 kg	500	2000
up to 5 kg	600	2500
+ kg	100	200

All rates are quoted in tenge, VAT exclusive, without applicable surcharges.

#### Terminal-to-Terminal Delivery

Parcel Weight	Parcels Delivery across the Kazakhstan, to/from Bishkek	Parcel Delivery from Kazakhstan to/from Russia
1 kg	300	1500
up to 5 kg	400	2000
+ kg	100	200

All rates are quoted in tenge, VAT exclusive, without applicable surcharges.  
The fuel surcharge is not applied.

#### **Rate for consolidated acceptance of shipments at a time from a single address is 500 tenge (VAT exclusive)**

Please note that an invoice for consolidated acceptance (delivery from the addresser to the DPD receipt terminal) is issued to the carriage customer only and based on non-cash payment only. Further delivery of a shipment (from the DPD acceptance terminal to the addressee) may be paid by another person (addressee: an individual or the third party, etc.).

#### **Rate for a return is equal to the direct order rate with 30% discount**

#### **Options:**

Option Description	Rate*	Additional Characteristics
<b>Delivery Confirmation</b>	350 tenge	Granting a scanned copy of the delivery note.
<b>Declaration of Package Value</b>	0.45 %	A value of a package may be declared for additional guarantee of its safety: Surcharge is % of the declared value of the cargo (mandatory for the Cash on Delivery option)
<b>Parcels Loading/Unloading</b>	2500 tenge/hour	Cost of a freight handler (minimum mobilization time of 2 hours).
<b>Cash on Delivery</b>	1% for delivery across Kazakhstan 2% for delivery to Russia 2% for delivery to Kyrgyzstan	Size of the agency fee is calculated based on the Cash on Delivery amount.
<b>Temperature</b>	+20% of the cost of delivery	Delivery time may be increased by 1-2 days.

\*All rates are quoted in tenge, VAT exclusive.

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### Surcharges:

Surcharges Name	Rate	Additional Characteristics
Re-delivery	500 tenge	In case of unsuccessful delivery using the DPD CLASSIC Parcel service, a responsible party arranges a redelivery which cost is included in the cost of services rendered. Each subsequent re-delivery is for fee.
Storage of Cargo at the Terminal	8 tenge per a kg of cargo (subject to chargeable weight) per a calendar day. Minimum charge is 1600 tenge.	For undelivered goods: temporary storage at the delivery terminal for 14 days is free of charge. After that the cargo will be returned to a addresser. Other times for free-of-charge temporary storage may be agreed with the customer.

\*All rates are quoted in tenge, VAT exclusive.

### Chargeable Weight

Rate for a package is determined based on the "Chargeable Weight". Chargeable Weight of a package is the largest value when comparing the physical and volumetric weights of each parcel. Chargeable weight is equal to the volumetric weight of the cargo if it exceeds the physical one and vice versa.

To calculate the volumetric weight for DPD CLASSIC Parcel service,  $1\text{m}^3 = 250\text{ kg}$  conversion is used:

$$\text{Length (m)} \times \text{width (m)} \times \text{height (m)} \times 250 = \text{volumetric weight (kg)}.$$

When an invoice is issued, a chargeable weight of a parcel is rounded up.

Rates are valid since January 11, 2016

For more information, just call to DPD office !  
8 8000 700 700 (free-of-charge call across Kazakhstan from stationary and mobile phones)