

Reliable Delivery of Documents and Packages throughout the Kazakhstan and to Kyrgyzstan

Brief Profile:

- Delivery terms: from a door of addresser to a door of addressee, more than 600 directions throughout the Kazakhstan.
- Guaranteed times of delivery.
- Maximum financial protection against the risks of loss and damage.
- A wide range of online services MyDPD: track packages and cargoes across the route, create on-line orders, print out labels and consignment notes on-line, calculator, reporting system, print out invoices.
- Ability to calculate dates through online calculator on www.dpd.kz
- Weight and dimensions:
 - Maximum weight of a space is 80 kg; maximum weight of shipping is 400 kg.
 - Maximum dimensions of a space are 120 cm long, 80 cm wide and 80 cm high.
 - A way and cost of delivery of parcels with dimensions and weight exceeding the maximum ones is additionally coordinated.
 - Volumetric Weight: $1 \text{ m}^3 = 250 \text{ kg}$.

How to calculate

1. Verify in the Rates Matrix table whether the service is offered in the concerned shipping/destination points. You may specify the region on website www.dpd.kz in DPD CLASSIC domestic section, or contact to the clients servicing centre of the nearest office of DPD.
2. Find the rate code at intersection of the line and column with the numbers of the rate zone of the shipping and destination points in the same table.
3. Find weight of your shipping in left column of the Rate Table.
4. Rate of your shipment is at the intersection of the weight line and column with the applicable code of rate.

Example: You need to send a batch of accessories for mobile phones weighing 12 kg from Almaty to Pavlodar.

1. You can use DPD CLASSIC domestic service for this route.
2. A code of rate at the intersection of the shipping point Almaty and the column with the destination point Pavlodar: 2
3. Weight of your shipment is 12 kg.
4. A rate of you shipping weighing 12 kg is 2 900 tenge, VAT exclusive (rate for 5 kg) + (12 kg – 5 kg) * 2 * 250 tenge (Tariff for the next 0.5 kg) = 6400 tenge, VAT exclusive and without any applicable charges.

For information on delivery times, use the online calculator visiting our site at www.dpd.kz.

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Rates Matrix

Shipping	Destination																			
	Bishkek	Aktau	Aktobe	Almaty	Astana	Atyrau	Balkhash	Karaganda	Kokshetau	Kostanai	Kyzylorda	Pavlodar	Petropavlovsk	Semei	Taldykorgan	Taraz	Uralsk	Ust-Kamenogorsk	Shymkent	Ekibastuz
Bishkek	1	3	3	2	2	3	3	2	3	3	3	3	3	3	2	2	3	3	2	3
Aktau	3	1	2	2	2	2	3	3	3	3	2	3	3	3	3	3	2	3	2	3
Aktobe	3	2	1	2	2	2	3	3	3	3	3	3	3	3	3	3	2	3	2	3
Almaty	2	2	2	1	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	3
Astana	3	2	2	2	1	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2
Atyrau	3	2	2	2	2	1	3	2	3	3	3	3	3	3	3	3	2	3	3	3
Balkhash	3	3	3	2	2	3	1	2	3	3	3	3	3	3	3	3	3	3	2	3
Karaganda	2	2	2	2	2	2	2	1	3	3	3	3	3	3	2	2	3	3	2	3
Kokshetau	3	3	3	3	2	3	3	3	1	3	3	3	2	3	3	3	3	3	3	3
Kostanai	3	3	3	3	2	3	3	3	3	1	3	3	3	3	3	3	3	3	3	3
Kyzylorda	3	3	3	3	3	3	3	3	3	3	1	3	3	3	3	3	3	3	2	3
Pavlodar	3	3	3	3	2	3	3	3	3	3	3	1	3	2	3	3	3	2	3	2
Petropavlovsk	3	3	3	3	2	3	3	3	2	3	3	3	1	3	3	3	3	3	3	3
Semei	3	3	3	3	2	3	3	3	3	3	3	2	3	1	3	3	3	2	3	3
Taldykorgan	2	3	3	2	3	3	2	3	3	3	3	3	3	3	1	3	3	3	3	3
Taraz	2	3	3	2	3	3	2	3	3	3	3	3	3	3	3	1	3	3	2	3
Uralsk	3	2	2	2	2	2	3	3	3	3	3	3	3	3	3	3	1	3	3	3
Ust-Kamenogorsk	3	3	2	2	2	2	3	2	3	3	2	3	3	2	3	3	3	1	2	3
Shymkent	2	3	3	2	3	3	2	3	3	3	2	3	3	3	3	2	3	3	1	3
Ekibastuz	3	3	3	3	2	3	3	3	3	3	3	2	3	3	3	3	3	3	3	1

Rate Table

Weight	Rate No.			Rate – additional surcharge for delivery
	1	2	3	
0-0.5 kg	700	1200	2150	1490
0.5-1 kg	700	1700	2770	1670
1-1.5 kg	700	1850	3030	1850
1.5-2 kg	700	2000	3290	2030
2-2.5 kg	700	2150	3550	2210
2.5-3 kg	700	2300	3810	2390
3-3.5 kg	700	2450	4070	2570
3.5-4 kg	700	2600	4330	2750
4-4.5 kg	700	2750	4590	2930
4.5-5 kg	700	2900	4850	3110
+0.5 kg	50	250	500	700

*You may find a full list of the serviced cities and regions on our website www.dpd.kz

All rates are quoted in tenge, VAT exclusive, without applicable surcharges.

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Additional Options:

Option Description	Rate	Additional Characteristics
Delivery Confirmation	350 tenge.	Granting a scanned copy of the delivery note.
Declaration of Package Value	0.45%	Possibility to declare the value of a package for additional guarantee it is safe: surcharge: % of the declared cost of the goods.
Parcels Loading/Unloading	2500 tenge/hour	Cost of a freight handler (minimum mobilization time of 2 hours).

*All rates are quoted in tenge, VAT exclusive.

Additional Surcharges:

Surcharges Description	Rate	Additional Characteristics
TPS and NGB	7 tenge / kg, minimum charge is KZT 350. If the parcel is heavy and oversized, additional charge is used just once and calculated based on the chargeable weight of a package.	TPS is parcels weighing more than 31.5 kg. Heavy parcels are classified based on the physical weight. NGB is parcels when a minimum of one dimension is greater than 180 cm or the sum of three dimensions (length + width + height) is greater or equal to 280 cm.
Fuel Surcharge	Rate is % of the cost of delivery. The current information on application and amount of fuel surcharge is available at www.dpd.kz	Depending on the situation with energy prices on the world market, we may apply a fuel surcharge to the basic tariff. The Company reserves the right to apply a fuel surcharge to any of the services provided.
Re-delivery	500 tenge	If the initial delivery is not made at the fault of the customer /addressee.
Storage of Cargo at the Terminal	8 tenge per a kg of cargo (subject to the chargeable weight) per a calendar day. Minimum charge is 1600 tenge.	It is applied when a cargo is stored for more than six (6) working days, starting from the 7th working day.
Delivery and acceptance of the parcels in online shopping malls and addresses with special conditions for acceptance/delivery, including time constraints	3700 tenge.	Network shopping malls: Mega, Center, Sputnik, Aport, Khan Shatyr, Prime Plaza etc. With time constraints.

*All rates are quoted in tenge, VAT exclusive.

Rates are valid since February 22, 2016.